

**Client DocuSign authentication is
changing to text**

Your clients' data security is important to us. To secure data, we use an authentication process from DocuSign to verify that the person accessing the client's documents is really the client.

In the past, we've used phone authentication to verify clients' identity. To make the experience more immediate and convenient for your clients, we are changing our authentication process from phone to text.

This text authentication allows the client to receive a text message at his or her specified cell phone number. The text message contains an access code which the client will need to enter on his or her computer screen to verify his or her identity and get access to their documents.

To use DocuSign text authentication, confirm your client's cell phone is correct in Liberty and add or modify your client's cell phone number as needed.

Please contact your Relationship Manager to answer any questions you may have.