Fee processing in Liberty is now easier, self service



You no longer have to request fee processing be completed by your Client Service Advocate – you can handle it yourself, easily, right in Liberty.

You now can enter your fee credits and assessments to your client accounts without the unnecessary time, expense, and overhead of making the request through your Client Service Advocate.

These new features include:

- A new Fee Management tab in Liberty where you can apply a fee credit or fee assessment directly to a client account. The credits are applied to the account as a reimbursement, not a credit to fees which may be pending in the cash calendar.
- Entry can be done on each client account or in bulk and will appear immediately in each account's transaction history.
- You have the option to process the fee against a single model or across all models on the account.
- Online messaging will indicate if the request was successful or if errors were encountered.
- For transparency you can apply a customized message for inclusion in the client statement.
- Credits are applied to client accounts as a reimbursement and will show on the account transaction history as an Advisor Fee Reimbursement.

As always, please contact your Client Service Advocate with any questions about this new enhancement.

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