Beginning September 25: Account numbers will no longer be used as usernames



As part of our ongoing enhancements to Liberty to protect your clients' accounts, we are updating the new investor login process.

Beginning September 25, 2020, account numbers will no longer be used as usernames for new investors. New investors will be receiving a temporary username in their welcome letter that they can use along with their Social Security number or tax identification number to log into Liberty for the first time.

Once logged in, investors will be prompted to choose their own username and update their passwords. Existing clients with accounts created prior to September 25 will still use their account id as their login and will still be able to update their passwords as they do today.

Please refer to the Liberty Investor Login User Guide accompanying this feature for additional details.

Let your Client Service Advocate know of questions you may have.