

Mitigating Email Fraud



Axos Advisor Services continues to explore and implement opportunities to safeguard your clients' assets. To help protect against hacks targeting email, we want to remind you that all new banking information for Wires and/or ACH's must be confirmed **verbally or in person** with the client before being submitted to Axos Advisor Services along with the required confirmation language.

If the confirmation statement is not included, we will follow up directly with you, the advisor, which may delay the disbursement.

Typically, criminals gain access to an investor's email account from which they submit a request to their financial advisor to have funds disbursed. Often the email will explain that there is an immediate need for the funds such as an illness or death in the family or for unexpected expenses while traveling.

As always, our policies are designed to help safeguard the assets of your clients and keep their account transactions secure.

Please contact your Client Service Advocate if you have questions or concerns.

Investment Products: Not FDIC Insured - No Bank Guarantee - May Lose Value.

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