

## Outstanding Custodial Fees on Client Accounts



Occasionally, there are accounts that have outstanding custodial fees that cannot be collected because cash is not available or there are no assets left in the account. These accounts can be identified by running the Fees Owed to Custodian and Money Manager report in Liberty.

In mid-October, your Client Service Advocate will provide to you a report that details any account that has outstanding fees owed to Axos Advisor Services.

The detailed report will reference the timeframes for which the fees are outstanding:

- 0 to 90 days
- 91 to 180 days
- 181 to 270 days
- 271 to 360 days
- Over 360 days
- Total Amount

Please free up needed cash for those accounts with fees due greater than 90 days to ensure outstanding fees are paid promptly. For accounts that do not have assets or any marketable securities, please work with your Client Service Advocate to arrange the payment.

If you have any questions or concerns related to these outstanding fees, please contact your Client Service Advocate today.

**Investment Products: Not FDIC Insured - No Bank Guarantee - May Lose Value.**

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