

**New procedures for  
residual balances in closed  
accounts**



On occasion, residual amounts for whatever reason, may be deposited to closed accounts. Going forward, regardless of the *de minimis* balances, all amounts will follow the closing instructions originally received or sent directly to the account owner.

As always, please let your Client Service Advocate know if you have questions or concerns regarding closed accounts.

**Investment Products: Not FDIC Insured - No Bank Guarantee - May Lose Value.**

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