

Updates on our mutual fund conversion



We successfully completed our mutual fund conversion at the end of April. These changes will pave the way for future expansion of the number of mutual funds we can offer! More to come about that in future publications.

As with any major conversion, we encountered some challenges. These unexpected issues are resulting in delays in processing ACATS and non-ACATS transfers, internal transfers and display issues for some in Liberty Analytics.

As a result of this change, most internal mutual fund transfers currently take 2 to 4 days to complete. We understand the desire for faster transfers and are working to reduce this time. Cash, equities and some mutual funds will be processed in one day.

We thank you for your continued support and patience while we work to resolve outstanding issues.

Investment Products: Not FDIC Insured - No Bank Guarantee - May Lose Value.

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